

Dear Members,

We hope you are well and staying safe. Today I'm happy to announce that we are going to fully refund all trade credits for travels cancelled due to the pandemic. No one will lose any credits due to COVID-19.

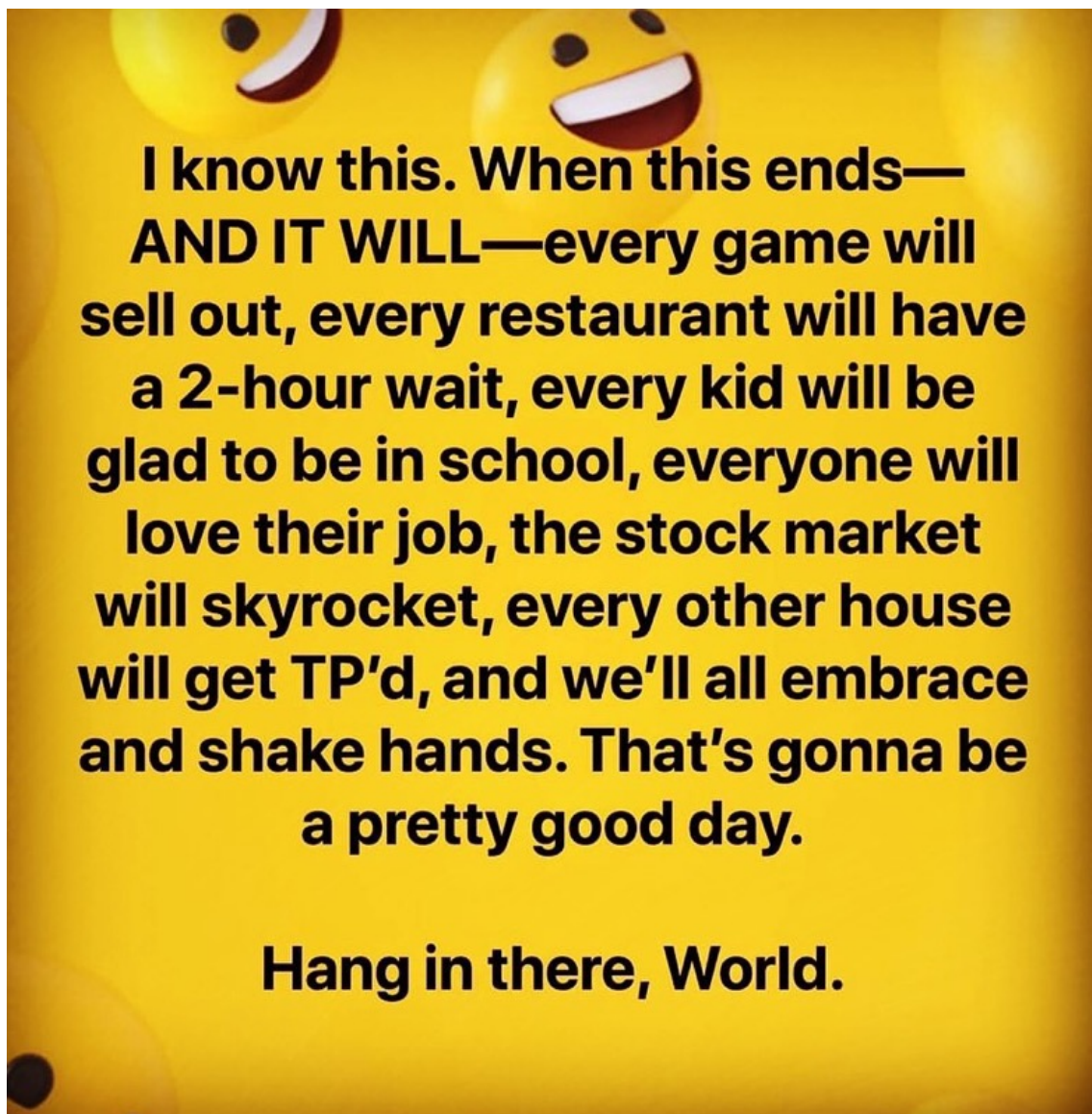
Hosts will retain their credits for cancelled reservations, so they will not lose any value and all credits will be returned to the Guest's account so they won't lose the value of the cancelled accommodations (exchange fees cannot be refunded). Your returned credits will be waiting for you to enjoy as soon as it's safe to travel again!

We encourage members to not cancel travel plans more than a couple of months in advance due to concerns about the virus because like everyone we hope life will soon return to "normal" as it is currently beginning to do in China where new cases are dwindling. If you must cancel your reservation as the dates get closer, simply let us know and your trade credits will be fully refunded.

As always, our offices remain open from 9am - 5pm Atlantic Time, Monday through Friday.

We wish you a healthy and wonderful weekend of social distancing and we greatly look forward to arranging your next TTT trip when the coast is clear!

Warmest regards,
Leah



"Give us a week and we'll give you the world!"